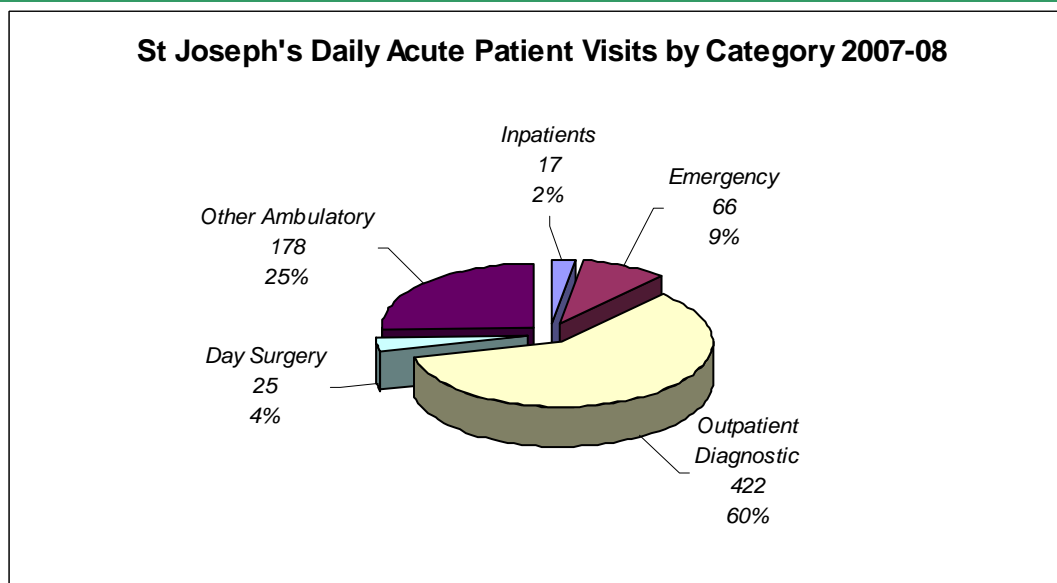


ST. JOSEPH'S GENERAL HOSPITAL PROFILE



St. Joseph's General Hospital ("SJGH") was founded in 1913 by the Sisters of St. Joseph of Toronto and is currently owned by the Bishop of Victoria, a corporation sole. SJGH is managed by a local Volunteer Board of Directors. Pursuant to the Ministry of Health designation as a Hospital, a Master Denominational Agreement with the Province of BC's and an Affiliation Agreement with the Vancouver Island Health Authority (VIHA), St. Joseph's has a mandate to provide ambulatory, inpatient and residential health services for the present and future healthcare needs of the Comox Valley and in many other communities for whom it provides a Regional Service.

SJGH co-owns, with VIHA, the Cumberland Regional Hospital Laundry (serving Campbell River, the Comox Valley, Parksville, Nanaimo and Port Alberni).

SJGH has a Management Contract with Glacier View Lodge Society.

The Mission of SJGH means that it dedicates its resources to a Ministry of Healing. SJGH exemplifies in its care, Christian Principles in the Catholic tradition. Our inspirations are the values of commitment, compassion, competence, excellence, human dignity, integrity, spirituality, subsidiarity and social responsibility while caring for the whole person.

SJGH is a 235-bed General Hospital (110 in acute care and 125 in complex care), serving the entire area from Bowser to Oyster River – an estimated 2008 population of 65,000 people. As the only acute-care hospital in the area, it also receives patients from highway, air and marine accidents in the vicinity and CFB Comox Search and Rescue.

SJGH provides specialist services to the local health area in Dermatology, General Surgery, Gastroenterology, Internal Medicine, Obstetrics/Gynaecology, Ophthalmology, Orthopaedics, Paediatrics, Palliative Care, Pathology, Psychiatry, Radiology, and Urology.

SJGH also provides specialty services as a referral centre for a regional population of 120,000 (North Vancouver Island and West Vancouver Island) in Dermatology, Nuclear Medicine, Ophthalmology, Psychiatry, and Urology.

SJGH is a fully accredited facility – Accreditation Canada, 2007 – 2010 with a Board of Directors of 11 local members.

ST. JOSEPH'S GENERAL HOSPITAL PROFILE

Property:

- 17 acres, fully serviced (waterfront). 30% is occupied by buildings (220,000 ft²)
- Transport Canada certified helipad

Infrastructure:

All Buildings: Currently meets all Codes and required building standards to operate as an Acute and Residential Care facility.

Electrical 1993 100% Back-Up Generators and New Panels	16 yrs
Oxygen Production (on-site) 1993	16 yrs
Fire Sprinklers Upgrade 1995	14 yrs
Fire Detection & Alarms 2009	New
IT Data Networks 2009	New
Nurse Call Upgrade 2008	1 yr
Medical Gases Upgrade 1999	10 yrs
Overhead Lifts (Extended Care 2002; Acute Care 2006, Including ICU, OR's & Diagnostic Imaging)	3 – 7 yrs
VOIP Phone System 2009	New
Steam Generators & On Demand Hot Water 2007	2 yrs

Buildings:

• Acute Care:

Basement & Two Floors, 4 OR's June 1967	42 yrs
Third Floor 1972	37 yrs
Rehab Clinic 1973	36 yrs
Kitchens/Cafeteria/Meeting Rooms 1993 (350 Patient Capacity)	16 yrs
OBS Upgrade 1989	20 yrs
Pediatrics 1999	10 yrs
Laboratory 1997	12 yrs
Diagnostic Imaging 1997	12 yrs
Nuclear Medicine 2007	2 yrs
Psychiatry 18 Beds 1972; upgrade and construction of PICU 4 Beds 2002	7 yrs
Emergency 1997; 2008	1 yr
Oncology Clinic 2007	2 yrs
Loading Dock 2003	6 yrs
Seismic Footings 2003	6 yrs
Windows Upgrade – Acute Tower 2000	9 yrs
Isolation Rooms (9) Full Standard 2007	2 yrs

• Residential Care:

Eagleview 1982	27 yrs
Oceanview 1993	16 yrs

• 1938 Wing Building:

Office & Outpatient Clinics – included in all infrastructure upgrades and a window upgrade (2009)	
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ST. JOSEPH'S GENERAL HOSPITAL PROFILE

2007/08 Statistics:

Total Beds 235 – Acute Care (110 beds), Residential Care (125 beds)

<i>Inpatient Activity</i>	<i>04/05</i>	<i>05/06</i>	<i>06/07</i>	<i>07/08</i>	<i>08/09 (projected)</i>
Inpatient Days Acute	40,021	36,805	34,094	35,806	35,727
Residential	45,249	45,457	45,341	45,599	45,406
Total	85,270	82,302	79,435	81,405	81,133 *
Admissions Total	6,440	6,343	6,214	6,266	5,920
Acute	6,352	6,231	6,109	6,163	5,830
Residential	88	112	105	103	90
Births Newborn	580	560	562	666	650
Surgical Cases Inpatient	2,042	1,878	2,103	1,596	1,647
Daycare	5,392	5,334	5,782	6,350	6,323
Total	7,434	7,212	7,885	7,946	7,970
% Day Care	72.5%	73.9%	73.3%	79.9%	79.3%
# Joints	298	252	248	228	270
# Emerg Surgical Cases	1,182	1,058	1,140	962	1,089
% of Total Cases - Emerg	15.9%	14.7%	14.5%	12.1%	14.0%

* 6 beds Psychiatric Unit closed for 6 wks due to coverage.

Ambulatory Activity					
ER 24/7 Visits	22,790	21,984	22,990	24,018	23,946
Visits/Day	62	60	63	66	66
Diagnostic Imaging Exams Total	63,644	66,901	73,371	79,648	80,634
Outpatient	57,398	61,177	64,871	73,887	74,249
% Outpatient	90.0%	91.4%	88%	93%	92%
Lab Tests Total	812,108	874,693	954,946	1,094,607	1,239,141
Outpatient	641,329	709,967	775,814	902,557	1,033,937
% Outpatient	79%	81%	81%	82%	83%
Clinic Visits Total *	60,553	58,000	55,225	56,591	56,890
Outpatient	37,512	38,643	36,739	36,680	36,989
% Outpatient	62%	66%	66%	65%	65%
Meal Days Total	109,496	111,388	109,278	107,239	106,355
Laundry (lbs) Total	601,062	621,730	582,406	578,533	582,528

* Intentional reduction of Physiotherapy Outpatient refocusing to Inpatient

ST. JOSEPH'S GENERAL HOSPITAL PROFILE

Total # Physicians/Specialists/Midwives: 149

Physicians:

- 53 General Practitioners

Specialists (68):

- 3 General Surgeons – share on-call with Campbell River Hospital
- 3 Orthopedics – share on-call with Campbell River Hospital
- 1 Dermatologist
- 4 Obstetrics/Gynecology
- 1 Ear Nose & Throat
- 3 Dental (1 has focus on maxillofacial surgery)
- 7 Anesthesiologists (6 Fellowship, plus 1 Temporary)
- 10 Emergency Room Physicians (9 CCFP-EM; 1FRCP)
- 4 Internists
- 2 Pediatricians
- 6 Radiologists
- 2 Pathologists
- 4 Urologists (Regional Program)
- 9 Psychiatrists (Regional Program) (2 have a focus on Geriatric Psychiatry)
- 5 Ophthalmologists (Regional Program)

Long Term Locums

- 29 Locum General Practitioners and Specialists in the community

Midwives (4)

Acute Care:

110 acute care beds

- 64 medical/surgical beds, including 6 transitional care
- 4 pediatric beds (3 general; 1 isolation)
- 22 acute psychiatry beds (includes 18 general acute beds; and 4 psychiatric intensive care beds)
- 12 Obstetrical Beds
- 3 Delivery Rooms
- 10 ICU/Telemetry beds (6 ICU; 4 Telemetry)
- 4 Operating Rooms
- 13 Surgical Daycare Stretchers
- 4 Medical Day Chairs
- 11 Recovery Stretchers (PACU and Endoscopy)
- Sterile Processing Department

ST. JOSEPH'S GENERAL HOSPITAL PROFILE

Services:

- Emergency Services (24/7)
- Inpatient and outpatient/ambulatory diagnostic, treatment and rehab services, and medical care including endoscopy, interventional radiology, etc.
- Inpatient and day surgery (General Surgery, Orthopedics, Otolaryngology (Ear, Nose & Throat), Obstetrics/Gynecology, Ophthalmology; Urology, Visiting Plastics and Dental including Maxillofacial
- Intensive Care
- Maternity and Pediatrics
- Transitional Care
- Acute Psychiatry including geriatric psychiatry, psychiatric emergency and psychiatric intensive care

Residential Care

- 125 Complex Care Beds

Programs:

- Nursing – Ambulatory care
- Substance abuse intervention program
- Adult day therapy program
- Adolescent day therapy
- Upper Island Geriatric Outreach Program – VIHA program located at SJGH
- Crisis intervention program
- Colposcopy Clinic (Regional)
- Cancer Clinic and Outpatient Chemotherapy
- Hospice Society provided office space at SJGH
- Lifeline Response Unit through Switchboard
- Infection Control
- Rehabilitation Services (including Physiotherapy inpatient and outpatient; and Occupational Therapy Outpatient)
- Medical/Surgical Outreach
- Moms and Babes Support Group
- Medical Daycare
- Orthopedic Clinic
- Eye Clinic
- Dermatology Outpatient Clinic
- Obstetrical Clinic and Outreach
- Aboriginal Health (under discussion)
- Diabetes Clinic and Education
- Pacemaker (temporary insertion)
- Electrodiagnostics (includes MIBIs stress echo)
- Stroke Program (in development)
- Wound Care and Ostomy Services
- Pulmonary Function Lab
- Respiratory Rehabilitation
- Telehealth, including Teleoncology
- Outpatient Psychiatry Offices and Clinics
- Organ Retrieval

ST. JOSEPH'S GENERAL HOSPITAL PROFILE

Diagnostic & Support Services:

- Diagnostic Imaging including ultrasound, radiography, diagnostic and screening mammography, CT Scanning ,fluoroscopy, nuclear medicine and dental panels
- Laboratory, including microbiology, histology, blood bank, pathology, chemistry and ECG testing
- Pharmacy, including chemo preparations
- Health Records
- Social Work
- Nutritional Services (clinical and patient food services)
- Building Services
- Biomedical Engineering/Information Systems
- Patient Placement
- Housekeeping and laundry
- Purchasing/Materiels Management
- Sterile Processing Services
- Volunteer Services
- Quality Assurance and Management including infection control, staff education and risk management
- Administration
- Human Resources/Payroll
- Finance
- Pastoral Care

Other:

- Management and Infrastructure Support for both Glacier View Lodge Society (102 beds) and Cumberland Regional Hospital Laundry Society (5.7M lbs)

Total Number of Employees:

	1103	
Registered Nursing Staff (BCNU)	334	(30.28%)
Paramedical Staff (HSA)	165	(14.96%)
Support Staff (HEU)	573	(51.95%)
Non Contract Staff	31	(2.81%)

Staff Vacancies > 90 days = 1

Physician Vacancies > 90 Days = 0 < 90 days = 2

ST. JOSEPH'S GENERAL HOSPITAL PROFILE

