



St. Joseph's General Hospital ("SJGH") was founded in 1913 by the Sisters of St. Joseph of Toronto and is currently owned by the Bishop of Victoria, a corporation sole. SJGH is managed by a local Volunteer Board of Directors. Pursuant to the Ministry of Health designation as a Hospital, a Master Denominational Agreement with the Province of BC's and an Affiliation Agreement with the Vancouver Island Health Authority (VIHA), St. Joseph's has a mandate to provide ambulatory, inpatient and residential health services for the present and future healthcare needs of the Comox Valley and in many other communities for whom it provides a Regional Service.

SJGH co-owns, with VIHA, the Cumberland Regional Hospital Laundry (serving Campbell River, the Comox Valley, Parksville, Nanaimo and Port Alberni).

SJGH has a Management Contract with Glacier View Lodge Society.

The Mission of SJGH means that it dedicates its resources to a Ministry of Healing. SJGH exemplifies in its care, Christian Principles in the Catholic tradition. Our inspirations are the values of commitment, compassion, competence, excellence, human dignity, integrity, spirituality, subsidiarity and social responsibility while caring for the whole person.

SJGH is a 241-bed General Hospital (116 in acute care and 125 in complex care), serving the entire area from Bowser to Oyster River – a 2010 population of 65,372 people. As the only acute-care hospital in the area, it also receives patients from highway, air and marine accidents in the vicinity and CFB Comox Search and Rescue.

SJGH provides specialist services to the local health area in Dermatology, General Surgery, Gastroenterology, Internal Medicine, Obstetrics/Gynaecology, Ophthalmology, Orthopaedics, Paediatrics, Palliative Care, Pathology, Psychiatry, Radiology, and Urology.

SJGH also provides specialty services as a referral centre for a regional population of 120,000 (North Vancouver Island and West Vancouver Island) in Dermatology, Nuclear Medicine, Ophthalmology, Psychiatry, and Urology.

SJGH facility is fully accredited by Accreditation Canada; with a Board of Directors of 11 local members.

Property:

- 17 acres, fully serviced (waterfront). 30% is occupied by buildings (220,000 ft²)
- Transport Canada certified helipad

Infrastructure:

All Buildings: Currently meets all Codes and required building standards to operate as an Acute and Residential Care facility.

Electrical 1993 100% Back-Up Generators and New Panels	17 yrs
Oxygen Production (on-site) 1993	17 yrs
Fire Sprinklers Upgrade 1995	15 yrs
Fire Detection & Alarms 2009	1 yr
IT Data Networks 2009	1 yr
Nurse Call Upgrade 2008	2 yr
Medical Gases Upgrade 1999	11 yrs
Overhead Lifts (Extended Care 2002; Acute Care 2006, Including ICU, OR's & Diagnostic Imaging)	4 – 8 yrs
VOIP Phone System 2009	1 yr
Steam Generators & On Demand Hot Water 2007	3 yrs
Public Sector Energy Conservation Agreement (PSECA) 2009	1 yr
▪ Residential Care Lighting	
▪ HVAC Digital Controls	
▪ New Boiler	

Buildings:

• **Acute Care:**

Basement & Two Floors, 4 OR's June 1967	43 yrs
Third Floor 1972	38 yrs
Rehab Clinic 1973	37 yrs
Kitchens/Cafeteria/Meeting Rooms 1993 (350 Patient Capacity)	17 yrs
OBS Upgrade 1989	21 yrs
Pediatrics 1999	11 yrs
Laboratory 1997	13 yrs
Diagnostic Imaging 1997	13 yrs
Nuclear Medicine 2007	3 yrs
Psychiatry 18 Beds 1972; upgrade and construction of PICU 4 Beds 2002	8 yrs
Emergency 1997; 2008	2 yrs
Oncology Clinic 2007	3 yrs
Loading Dock 2003	7 yrs
Seismic Footings 2003	7 yrs
Windows Upgrade – Acute Tower 2000	10 yrs
Isolation Rooms (9) Full Standard 2007	3 yrs

• **Residential Care:**

Eagleview 1982	28 yrs
Oceanview 1993	17 yrs

• **1938 Wing Building:**

Office & Outpatient Clinics – included in all infrastructure upgrades and a window upgrade (2009)	1 yr
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2009/10 Statistics:

Total Beds 241 – Acute Care (116 beds), Residential Care (125 beds)

<i>Inpatient Activity</i>	<i>06/07</i>	<i>07/08</i>	<i>08/09</i>	<i>09/10</i>	<i>10/11 Projected</i>
Inpatient Days Acute	34,094	35,806	35,523	35,671	37,658
Residential	45,341	45,599	45,409	45,150	45,288
Total	79,435	81,405	80,932	80,821	82,946
Admissions Total	6,214	6,266	5,947	6,026	6,229
Acute	6,109	6,163	5,857	5,918	6,120
Residential	105	103	90	108	109
Births Newborn	562	666	592	636	624
Surgical Cases Inpatient	2,103	1,596	1,670	1,668	1,792
Daycare	5,782	6,350	6,365	6,741	6,859
Total	7,885	7,946	8,035	8,409	8,651
% Day Care	73.30%	79.90%	79.22%	80.16%	79.29%
# Joints	248	235	291	216	318
# Emerg Surgical Cases	1,140	962	1,088	1,169	1,250
% of Total Cases - Emerg	14.50%	12.10%	13.50%	13.90%	14.50%

Ambulatory Activity	<i>06/07</i>	<i>07/08</i>	<i>08/09</i>	<i>09/10</i>	<i>10/11 Projected</i>
ER 24/7 Visits	22,990	24,018	23,919	24,484	24,582
Visits/Day	63	66	66	67	67
Diagnostic Imaging Exams Total	73,371	79,648	82,114	84,256	84,939
Outpatient	67,766	73,887	75,796	78,742	78,887
% Outpatient	92%	93%	92%	93%	93%
Lab Tests Total	954,946	1,151,210	1,280,500	1,324,286	1,342,255
Outpatient	775,814	961,836	1,068,766	1,132,103	1,135,222
% Outpatient	81%	84%	83%	85%	85%
Clinic Visits Total *	57,317	57,253	57,549	55,360	60,606
Outpatient	38,611	37,152	37,427	35,083	34,538
% Outpatient	67%	65%	65%	63%	57%
Meal Days Total	109,278	107,239	106,489	105,676	106,474
Laundry (lbs) Total	582,406	578,533	586,875	585,617	604,546

Total # Physicians/Specialists/Midwives: 149

Physicians:

- 53 General Practitioners

Specialists (65):

- 3 General Surgeons – share on-call with Campbell River Hospital
- 3 Orthopedics – share on-call with Campbell River Hospital
- 1 Dermatologist
- 4 Obstetrics/Gynecology
- 1 Ear Nose & Throat
- 2 Dental (1 has focus on maxillofacial surgery)
- 6 Anesthesiologists (6 Fellowship, plus 1 Temporary)
- 10 Emergency Room Physicians (10 CCFP-EM)
- 7 Internists
- 2 Pediatricians
- 6 Radiologists
- 2 Pathologists
- 3 Urologists (Regional Program)
- 10 Psychiatrists (Regional Program) (2 have a focus on Geriatric Psychiatry)
- 5 Ophthalmologists (Regional Program)

Long Term Locums

- 32 Locum General Practitioners and Specialists in the community

Midwives (4)

Acute Care Beds:

- 41 medical/surgical beds
- 24 transitional care beds
- 4 pediatric beds (3 general; 1 isolation)
- 22 acute psychiatry beds (includes 18 general acute beds; and 4 psychiatric intensive care beds)
- 12 Obstetrical Beds
- 3 Delivery Rooms
- 10 ICU/Telemetry beds (6 ICU; 4 Telemetry)
- 4 Operating Rooms
- 13 Surgical Daycare Stretchers
- 4 Medical Day Chairs
- 11 Recovery Stretchers (PACU and Endoscopy)
- Sterile Processing Department

Services:

- Emergency Services (24/7)
- Inpatient and outpatient/ambulatory diagnostic, treatment and rehab services, and medical care including endoscopy, interventional radiology, etc.
- Inpatient and day surgery (General Surgery, Orthopedics, Otolaryngology (Ear, Nose & Throat), Obstetrics/Gynecology, Ophthalmology; Urology, Visiting Plastics and Dental including Maxillofacial
- Intensive Care
- Maternity and Pediatrics
- Transitional Care
- Acute Psychiatry including geriatric psychiatry, psychiatric emergency and psychiatric intensive care

Residential Care

- 125 Complex Care Beds
- Transitional Unit (22 →24 Beds)

Programs:

- Nursing – Ambulatory care
- Substance abuse intervention program
- Adult day therapy program
- Adolescent day therapy
- Upper Island Geriatric Outreach Program – VIHA program located at SJGH
- Crisis intervention program
- Colposcopy Clinic (Regional)
- Cancer Clinic and Outpatient Chemotherapy
- Hospice Society provided office space at SJGH
- Lifeline Response Unit through Switchboard
- Infection Control
- Rehabilitation Services (including Physiotherapy inpatient and outpatient; and Occupational Therapy Outpatient)
- Medical/Surgical Outreach
- Moms and Babes Support Group
- Medical Daycare
- Orthopedic Clinic
- Eye Clinic
- Dermatology Outpatient Clinic
- Obstetrical Clinic and Outreach
- Aboriginal Health (under discussion)
- Diabetes Clinic and Education
- Pacemaker (temporary insertion)
- Electrodiagnostics (includes MIBIs stress echo)
- Stroke Program (in development)
- Wound Care and Ostomy Services
- Pulmonary Function Lab
- Respiratory Rehabilitation
- Telehealth, including Teleoncology
- Outpatient Psychiatry Offices and Clinics
- Organ Retrieval

Diagnostic & Support Services:

- Diagnostic Imaging including ultrasound, radiography, diagnostic and screening mammography, CT Scanning ,fluoroscopy, nuclear medicine and dental panels
- Laboratory, including microbiology, histology, blood bank, pathology, chemistry and ECG testing
- Pharmacy, including chemo preparations
- Health Records
- Social Work
- Nutritional Services (clinical and patient food services)
- Building Services
- Biomedical Engineering/Information Systems
- Patient Placement
- Housekeeping and laundry
- Purchasing/Materiels Management
- Sterile Processing Services
- Volunteer Services
- Quality Assurance and Management including infection control, staff education and risk management
- Administration
- Human Resources/Payroll
- Finance
- Pastoral Care

Other:

- Management and Infrastructure Support for both Glacier View Lodge Society (102 beds) and Cumberland Regional Hospital Laundry Society (5.7M lbs)

Total Number of Employees:

	1078	
Registered Nursing Staff (BCNU)	314	29%
Paramedical Staff (HSA)	166	16%
Support Staff (HEU)	564	52%
Non Contract Staff	34	3%

Staff Vacancies > 90 days = 1

Physician Vacancies > 90 Days = 0 < 90 days = 2

St. Joseph's General Hospital 2010 HOSPITAL PROFILE

